

Day-Month-Year	Dedicated interface						Web / App interface*					
	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000m	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%
01/04/2022**	96.78%	3.22%	170	266	0	0.27%	96.78%	3.22%	170	266	160	0.27%
02/04/2022	100.00%	0.00%	178	222	0	0.07%	100.00%	0.00%	178	222	164	0.07%
03/04/2022	99.95%	0.05%	187	210	0	0.07%	99.95%	0.05%	187	210	165	0.07%
04/04/2022	100.00%	0.00%	181	260	0	0.11%	100.00%	0.00%	181	260	165	0.11%
05/04/2022**	95.80%	4.20%	175	251	0	0.05%	95.80%	4.20%	175	251	164	0.05%
06/04/2022**	87.37%	12.63%	173	218	0	0.10%	87.37%	12.63%	173	218	138	0.10%
07/04/2022**	85.35%	14.65%	165	177	0	0.07%	85.35%	14.65%	165	177	139	0.07%
08/04/2022	100.00%	0.00%	163	198	0	0.09%	100.00%	0.00%	163	198	141	0.09%
09/04/2022	100.00%	0.00%	175	172	0	0.23%	100.00%	0.00%	175	172	133	0.23%
10/04/2022	100.00%	0.00%	169	157	0	0.21%	100.00%	0.00%	169	157	134	0.21%
11/04/2022	96.80%	3.20%	160	189	0	0.24%	96.80%	3.20%	160	189	122	0.24%
12/04/2022	100.00%	0.00%	160	190	0	0.21%	100.00%	0.00%	160	190	125	0.21%
13/04/2022**	98.97%	1.03%	152	189	0	0.04%	98.97%	1.03%	152	189	125	0.04%
14/04/2022	100.00%	0.00%	162	177	0	0.05%	100.00%	0.00%	162	177	137	0.05%
15/04/2022	100.00%	0.00%	160	187	0	0.06%	100.00%	0.00%	160	187	128	0.06%
16/04/2022	100.00%	0.00%	166	164	0	0.13%	100.00%	0.00%	166	164	120	0.13%
17/04/2022	100.00%	0.00%	155	137	0	0.09%	100.00%	0.00%	155	137	122	0.09%
18/04/2022	100.00%	0.00%	173	154	0	0.20%	100.00%	0.00%	173	154	134	0.20%
19/04/2022	100.00%	0.00%	160	203	0	0.10%	100.00%	0.00%	160	203	131	0.10%
20/04/2022	100.00%	0.00%	179	208	0	0.08%	100.00%	0.00%	179	208	157	0.08%
21/04/2022	100.00%	0.00%	166	207	0	0.10%	100.00%	0.00%	166	207	136	0.10%
22/04/2022	100.00%	0.00%	162	191	0	0.08%	100.00%	0.00%	162	191	134	0.08%
23/04/2022	100.00%	0.00%	182	179	0	0.14%	100.00%	0.00%	182	179	155	0.14%
24/04/2022	100.00%	0.00%	163	164	0	0.04%	100.00%	0.00%	163	164	135	0.04%
25/04/2022	99.82%	0.18%	165	194	0	0.22%	99.82%	0.18%	165	194	139	0.22%
26/04/2022	99.92%	0.08%	182	194	0	0.25%	99.92%	0.08%	182	194	157	0.25%
27/04/2022	100.00%	0.00%	184	186	0	0.07%	100.00%	0.00%	184	186	159	0.07%
28/04/2022	100.00%	0.00%	190	181	0	0.23%	100.00%	0.00%	190	181	162	0.23%
29/04/2022	100.00%	0.00%	181	200	0	0.07%	100.00%	0.00%	181	200	164	0.07%
30/04/2022	99.79%	0.21%	163	211	0	0.06%	99.79%	0.21%	163	211	148	0.06%
01/05/2022	100.00%	0.00%	162	207	0	0.21%	100.00%	0.00%	162	207	146	0.21%
02/05/2022	100.00%	0.00%	151	224	0	0.07%	100.00%	0.00%	151	224	141	0.07%
03/05/2022	100.00%	0.00%	156	211	0	0.32%	100.00%	0.00%	156	211	143	0.32%
04/05/2022	100.00%	0.00%	160	214	0	0.21%	100.00%	0.00%	160	214	145	0.21%
05/05/2022	100.00%	0.00%	164	223	0	0.12%	100.00%	0.00%	164	223	149	0.12%
06/05/2022	100.00%	0.00%	175	216	0	0.10%	100.00%	0.00%	175	216	158	0.10%
07/05/2022	100.00%	0.00%	188	196	0	0.10%	100.00%	0.00%	188	196	153	0.10%
08/05/2022	100.00%	0.00%	197	187	0	0.15%	100.00%	0.00%	197	187	171	0.15%
09/05/2022	99.63%	0.37%	172	196	0	0.25%	99.63%	0.37%	172	196	164	0.25%
10/05/2022	100.00%	0.00%	182	194	0	0.30%	100.00%	0.00%	182	194	173	0.30%
11/05/2022	100.00%	0.00%	187	199	0	0.08%	100.00%	0.00%	187	199	175	0.08%
12/05/2022	95.86%	4.14%	181	191	0	0.12%	95.86%	4.14%	181	191	164	0.12%
13/05/2022**	91.31%	8.69%	144	224	0	0.08%	91.31%	8.69%	144	224	111	0.08%
14/05/2022	100.00%	0.00%	120	177	0	0.25%	100.00%	0.00%	120	177	91	0.25%
15/05/2022	100.00%	0.00%	130	157	0	0.18%	100.00%	0.00%	130	157	92	0.18%
16/05/2022	100.00%	0.00%	119	217	0	0.15%	100.00%	0.00%	119	217	89	0.15%
17/05/2022	100.00%	0.00%	122	216	0	0.21%	100.00%	0.00%	122	216	90	0.21%
18/05/2022	100.00%	0.00%	118	205	0	0.18%	100.00%	0.00%	118	205	90	0.18%
19/05/2022	100.00%	0.00%	133	209	0	0.22%	100.00%	0.00%	133	209	93	0.22%
20/05/2022	99.69%	0.31%	150	190	0	0.08%	99.69%	0.31%	150	190	132	0.08%
21/05/2022	100.00%	0.00%	154	178	0	0.18%	100.00%	0.00%	154	178	155	0.18%
22/05/2022	100.00%	0.00%	159	181	0	0.08%	100.00%	0.00%	159	181	157	0.08%
23/05/2022	100.00%	0.00%	154	195	0	0.15%	100.00%	0.00%	154	195	150	0.15%
24/05/2022	100.00%	0.00%	175	184	0	0.28%	100.00%	0.00%	175	184	168	0.28%
25/05/2022	100.00%	0.00%	177	183	0	0.09%	100.00%	0.00%	177	183	170	0.09%
26/05/2022	100.00%	0.00%	186	178	0	0.14%	100.00%	0.00%	186	178	171	0.14%
27/05/2022	100.00%	0.00%	184	174	0	0.09%	100.00%	0.00%	184	174	172	0.09%
28/05/2022	100.00%	0.00%	187	171	0	0.11%	100.00%	0.00%	187	171	173	0.11%
29/05/2022	100.00%	0.00%	196	168	0	0.25%	100.00%	0.00%	196	168	173	0.25%
30/05/2022**	96.56%	3.44%	186	164	0	0.09%	96.56%	3.44%	186	164	168	0.09%
31/05/2022**	92.52%	7.48%	178	183	0	0.09%	92.52%	7.48%	178	183	168	0.09%
01/06/2022	100.00%	0.00%	176	192	0	0.07%	100.00%	0.00%	176	192	155	0.07%
02/06/2022	100.00%	0.00%	151	202	0	0.10%	100.00%	0.00%	151	202	133	0.10%
03/06/2022	100.00%	0.00%	147	212	0	0.18%	100.00%	0.00%	147	212	132	0.18%
04/06/2022	100.00%	0.00%	142	179	0	0.15%	100.00%	0.00%	142	179	136	0.15%
05/06/2022	100.00%	0.00%	174	158	0	0.11%	100.00%	0.00%	174	158	141	0.11%
06/06/2022	100.00%	0.00%	176	188	0	0.08%	100.00%	0.00%	176	188	138	0.08%
07/06/2022	99.94%	0.06%	155	202	0	0.08%	99.94%	0.06%	155	202	133	0.08%
08/06/2022	100.00%	0.00%	150	210	0	0.16%	100.00%	0.00%	150	210	133	0.16%
09/06/2022	100.00%	0.00%	154	202	0	0.09%	100.00%	0.00%	154	202	132	0.09%
10/06/2022**	96.80%	3.40%	154	214	0	0.22%	96.80%	3.40%	154	214	134	0.22%
11/06/2022	100.00%	0.00%	157	188	0	0.13%	100.00%	0.00%	157	188	156	0.13%
12/06/2022	100.00%	0.00%	167	194	0	0.12%	100.00%	0.00%	167	194	172	0.12%
13/06/2022	100.00%	0.00%	152	233	0	0.14%	100.00%	0.00%	152	233	147	0.14%
14/06/2022**	89.75%	10.25%	156	188	0	0.12%	89.75%	10.25%	156	188	129	0.12%
15/06/2022	100.00%	0.00%	169	201	0	0.24%	100.00%	0.00%	169	201	145	0.24%
16/06/2022	100.00%	0.00%	157	210	0	0.09%	100.00%	0.00%	157	210	157	0.09%
17/06/2022	99.92%	0.08%	145	214	0	0.06%	99.92%	0.08%	145	214	161	0.06%
18/06/2022	100.00%	0.00%	143	201	0	0.16%	100.00%	0.00%	143	201	174	0.16%
19/06/2022	100.00%	0.00%	156	204	0	0.16%	100.00%	0.00%	156	204	174	0.16%
20/06/2022	99.91%	0.09%	151	204	0	0.18%	99.91%	0.09%	151	204	157	0.18%
21/06/2022**	99.91%	0.09%	154	227	0	0.20%	99.91%	0.09%	154	227	165	0.20%
22/06/2022	98.96%	1.04%	152	212	0	0.30%	98.96%	1.04%	152	212	178	0.30%
23/06/2022	98.72%	1.28%	164	204	0	0.26%	98.72%	1.28%	164	204	182	0.26%
24/06/2022	100.00%	0.00%	144	213	0	0.11%	100.00%	0.00%	144	213	177	0.11%
25/06/2022**	97.71%	2.29%	153	203	0	0.12%	97.71%	2.29%	153	203	183	0.12%
26/06/2022	100.00%	0.00%	181	202	0	0.28%	100.00%	0.00%	181	202	188	0.28%
27/06/2022**	100.00%	0.00%	150	215	0	0.10%	100.00%	0.00%	150	215	171	0.10%
28/06/2022**	95.30%	4.70%	146	192	0	0.24%	95.30%	4.70%	146	192	144	0.24%
29/06/2022**	100.00%	0.00%	153	206	0	0.08%	100.00%	0.00%	153	206	168	0.08%
30/06/2022	97.83%	2.17%	147	204	0	0.10%	97.83%	2.17%	147	204	178	0.10%

\* Alion uses the same interface for App and Web,  
\*\* Planned maintenance