

Day-Month-Year	Dedicated interface							Web / App interface*						
	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planning maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%	uptime per day - 98% (during planned maintenance 90%)	downtime per day - 2% (during planning maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000m	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPII) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%		
01/07/2020**	98.26%	1.74%	296	0	0	0.00%	98.26%	1.74%	427	308	68	0.03%		
02/07/2020	100.00%	0.00%	312	0	0	0.00%	100.00%	0.00%	141	351	130	0.09%		
03/07/2020	100.00%	0.00%	276	0	0	0.00%	100.00%	0.00%	635	350	148	0.00%		
04/07/2020	100.00%	0.00%	267	0	0	0.00%	100.00%	0.00%	504	457	126	0.00%		
05/07/2020	100.00%	0.00%	270	0	0	0.00%	100.00%	0.00%	220	450	80	0.00%		
06/07/2020	100.00%	0.00%	369	0	0	0.38%	100.00%	0.00%	613	345	141	0.00%		
07/07/2020	100.00%	0.00%	324	0	0	0.00%	100.00%	0.00%	174	357	72	0.05%		
08/07/2020**	98.26%	1.74%	293	281	0	0.00%	98.26%	1.74%	670	368	70	0.19%		
09/07/2020**	98.26%	1.74%	288	0	0	0.00%	98.26%	1.74%	211	377	161	0.05%		
10/07/2020	100.00%	0.00%	292	0	0	0.00%	100.00%	0.00%	225	363	76	0.05%		
11/07/2020	100.00%	0.00%	264	0	0	0.00%	100.00%	0.00%	280	450	187	0.07%		
12/07/2020	100.00%	0.00%	272	0	0	0.00%	100.00%	0.00%	318	463	88	0.00%		
13/07/2020	100.00%	0.00%	599	200	0	1.04%	100.00%	0.00%	868	336	151	0.00%		
14/07/2020	100.00%	0.00%	253	246	0	0.00%	100.00%	0.00%	188	342	135	0.00%		
15/07/2020	100.00%	0.00%	266	0	0	0.00%	100.00%	0.00%	196	365	71	0.00%		
16/07/2020	100.00%	0.00%	261	0	0	0.00%	100.00%	0.00%	662	362	121	0.00%		
17/07/2020	100.00%	0.00%	268	217	0	0.24%	100.00%	0.00%	780	352	146	0.00%		
18/07/2020	100.00%	0.00%	311	0	0	0.24%	100.00%	0.00%	646	446	128	0.00%		
19/07/2020	100.00%	0.00%	250	0	0	0.00%	100.00%	0.00%	919	465	92	0.00%		
20/07/2020	100.00%	0.00%	263	0	0	0.00%	100.00%	0.00%	1067	389	79	0.05%		
21/07/2020**	98.26%	1.74%	259	220	0	0.00%	98.26%	1.74%	268	379	81	3.72%		
22/07/2020**	98.26%	1.74%	269	145	0	0.35%	98.26%	1.74%	749	281	76	0.82%		
23/07/2020	99.60%	0.40%	544	281	0	17.30%	100.00%	0.00%	791	329	73	0.50%		
24/07/2020	99.90%	0.10%	756	304	0	5.42%	100.00%	0.00%	971	331	81	0.05%		
25/07/2020	100.00%	0.00%	631	267	0	0.21%	100.00%	0.00%	1018	408	93	0.00%		
26/07/2020	100.00%	0.00%	537	693	0	0.00%	100.00%	0.00%	379	418	95	0.08%		
27/07/2020	99.70%	0.30%	589	281	0	17.62%	100.00%	0.00%	961	316	82	0.18%		
28/07/2020	99.80%	0.20%	538	284	0	7.74%	100.00%	0.00%	231	304	208	0.00%		
29/07/2020	99.80%	0.20%	525	300	0	8.28%	100.00%	0.00%	267	306	81	0.00%		
30/07/2020	99.90%	0.10%	683	312	0	3.75%	100.00%	0.00%	1079	310	162	0.00%		
31/07/2020	100.00%	0.00%	595	259	0	0.00%	100.00%	0.00%	229	282	209	0.09%		
01/08/2020	100.00%	0.00%	497	280	0	0.00%	100.00%	0.00%	979	382	192	0.28%		
02/08/2020	100.00%	0.00%	515	285	0	0.00%	100.00%	0.00%	972	358	97	0.07%		
03/08/2020	100.00%	0.00%	594	373	0	0.00%	100.00%	0.00%	149	258	152	0.00%		
04/08/2020**	98.26%	1.74%	646	296	0	0.20%	98.26%	1.74%	186	268	72	0.89%		
05/08/2020**	98.26%	1.74%	612	272	0	0.00%	98.26%	1.74%	1219	308	181	0.05%		
06/08/2020	100.00%	0.00%	612	271	0	0.00%	100.00%	0.00%	1256	311	178	0.00%		
07/08/2020	100.00%	0.00%	592	258	0	0.00%	100.00%	0.00%	999	334	145	0.11%		
08/08/2020	100.00%	0.00%	538	265	0	0.19%	100.00%	0.00%	1075	344	95	0.00%		
09/08/2020	100.00%	0.00%	559	295	0	0.19%	100.00%	0.00%	925	379	105	0.00%		
10/08/2020	100.00%	0.00%	610	368	0	0.00%	100.00%	0.00%	254	266	151	0.15%		
11/08/2020	100.00%	0.00%	573	268	0	0.17%	100.00%	0.00%	194	268	172	0.17%		
12/08/2020	100.00%	0.00%	571	289	0	0.17%	100.00%	0.00%	1133	268	74	0.09%		
13/08/2020	100.00%	0.00%	502	262	0	0.00%	100.00%	0.00%	199	245	183	0.19%		
14/08/2020	100.00%	0.00%	515	287	0	0.00%	100.00%	0.00%	569	258	77	0.00%		
15/08/2020	100.00%	0.00%	485	258	0	0.00%	100.00%	0.00%	283	284	155	0.25%		
16/08/2020	100.00%	0.00%	505	376	0	0.00%	100.00%	0.00%	562	332	168	0.00%		
17/08/2020	100.00%	0.00%	505	255	0	0.14%	100.00%	0.00%	250	252	79	0.00%		
18/08/2020	100.00%	0.00%	515	285	0	0.00%	100.00%	0.00%	900	260	150	0.00%		
19/08/2020	100.00%	0.00%	517	269	0	0.00%	100.00%	0.00%	235	255	155	0.00%		
20/08/2020	100.00%	0.00%	534	283	0	0.00%	100.00%	0.00%	792	266	79	0.11%		
21/08/2020	100.00%	0.00%	555	239	0	0.15%	100.00%	0.00%	196	254	158	0.65%		
22/08/2020	100.00%	0.00%	578	281	0	0.30%	100.00%	0.00%	549	322	149	0.22%		
23/08/2020	100.00%	0.00%	547	295	0	0.16%	100.00%	0.00%	245	352	90	0.08%		
24/08/2020	100.00%	0.00%	565	314	0	0.29%	100.00%	0.00%	677	245	75	0.05%		
25/08/2020	100.00%	0.00%	512	268	0	0.00%	100.00%	0.00%	512	291	73	0.23%		
26/08/2020	100.00%	0.00%	572	291	0	0.00%	100.00%	0.00%	163	254	164	0.04%		
27/08/2020	100.00%	0.00%	542	269	0	0.00%	100.00%	0.00%	720	221	150	0.25%		
28/08/2020	99.76%	0.24%	532	229	0	0.00%	99.76%	0.24%	512	260	460	0.30%		
29/08/2020	99.87%	0.13%	516	247	0	0.00%	99.87%	0.13%	570	333	467	0.19%		
30/08/2020	99.90%	0.10%	1233	331	0	8.08%	100.00%	0.00%	265	303	89	0.00%		
31/08/2020	100.00%	0.00%	545	317	0	0.29%	100.00%	0.00%	602	259	161	0.04%		
01/09/2020	100.00%	0.00%	350	297	0	0.19%	100.00%	0.00%	578	381	70	0.78%		
02/09/2020**	94.74%	5.26%	269	310	0	0.00%	94.74%	5.26%	180	321	169	3.26%		
03/09/2020**	98.00%	2.00%	320	274	0	0.14%	98.00%	2.00%	855	385	176	0.00%		
04/09/2020	100.00%	0.00%	273	321	0	0.14%	100.00%	0.00%	742	372	173	0.27%		
05/09/2020	100.00%	0.00%	252	313	0	0.00%	100.00%	0.00%	506	404	93	0.00%		
06/09/2020	100.00%	0.00%	249	478	0	0.00%	100.00%	0.00%	280	416	96	0.16%		
07/09/2020	100.00%	0.00%	267	329	0	0.00%	100.00%	0.00%	1033	363	79	0.30%		
08/09/2020	100.00%	0.00%	242	318	0	0.00%	100.00%	0.00%	1021	343	80	0.18%		
09/09/2020	100.00%	0.00%	250	568	0	0.26%	100.00%	0.00%	235	386	184	0.00%		
10/09/2020	100.00%	0.00%	270	282	0	0.23%	100.00%	0.00%	789	377	162	0.00%		
11/09/2020	100.00%	0.00%	241	268	0	0.00%	100.00%	0.00%	205	356	77	0.05%		
12/09/2020	100.00%	0.00%	248	268	0	0.13%	100.00%	0.00%	712	449	92	0.38%		
13/09/2020	100.00%	0.00%	248	274	0	0.13%	100.00%	0.00%	292	497	94	0.67%		
14/09/2020	100.00%	0.00%	263	343	0	0.05%	100.00%	0.00%	788	385	188	0.05%		
15/09/2020**	98.26%	1.74%	247	332	0	0.05%	98.26%	1.74%	192	390	78	1.33%		
16/09/2020**	98.19%	1.81%	266	281	0	0.11%	98.19%	1.81%	882	385	96	0.51%		
17/09/2020**	95.31%	4.69%	254	263	0	5.47%	95.31%	4.49%	210	396	150	12.80%		
18/09/2020	100.00%	0.00%	278	271	0	0.11%	100.00%	0.00%	204	369	136	26.66%		
19/09/2020	100.00%	0.00%	243	302	0	0.04%	100.00%	0.00%	861	432	95	18.59%		
20/09/2020	100.00%	0.00%	244	280	0	0.00%	100.00%	0.00%	812	440	163	15.35%		
21/09/2020	100.00%	0.00%	268	290	0	0.12%	100.00%	0.00%	225	351	78	43.25%		
22/09/2020	100.00%	0.00%	249	319	0	0.10%	100.00%	0.00%	215	358	76	26.17%		
23/09/2020	99.99%	0.01%	245	238	0	0.40%	100.00%	0.00%	787	319	174	19.58%		
24/09/2020	100.00%	0.00%	259	270	0	0.13%	100.00%	0.00%	786	359	166	21.92%		
25/09/2020	100.00%	0.00%	246	283	0	0.14%	100.00%	0.00%	1005	325	76	0.00%		
26/09/2020	99.70%	0.30%	257	314	0	4.41%	100.00%	0.00%	920	442	167	0.07%		
27/09/2020	99.70%	0.30%	228	458	0	3.13%	100.00%	0.00%	1024	404	101	0.00%		
28/09/2020	99.80%	0.20%	249	483	0	2.03%	100.00%	0.00%	1083	309	198	0.15%		
29/09/2020	99.80%	0.20%	253	228	0	2.11%	100.00%	0.00%	977	302	186	0.08%		
30/09/2020	98.22%	1.78%	455	254	0	10.96%	98.72%	1.28%	828	1834	177	0.00%		

* Aion uses the same interface for App and Web.
** Planned maintenance