

Day-Month-Year	Dedicated interface							Web / App interface*						
	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPI) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%	uptime per day - 98% (during planned maintenance day 90%)	downtime per day - 2% (during planned maintenance day 10%)	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the account information service provider (AISP) - 3000ms	daily average (in milliseconds) taken, per request, for the ASPSP to provide the payment initiation service provider (PISP) - 3000ms	daily average time (in milliseconds) taken, per request, for the ASPSP to provide the card-based payment instrument issuer (CBPI) or the PISP with a 'yes/no' - 3000ms	daily error response rate - 0.5%		
01/10/2021	100.00%	0.00%	724	155	0	0.03%	99.14%	0.86%	81	719	126	0.86%		
02/10/2021	100.00%	0.00%	684	135	0	0.05%	99.92%	0.08%	88	730	151	0.08%		
03/10/2021	100.00%	0.00%	696	199	0	0.00%	99.95%	0.05%	90	749	157	0.05%		
04/10/2021	100.00%	0.00%	726	177	0	0.03%	99.92%	0.08%	88	742	130	0.08%		
05/10/2021	100.00%	0.00%	734	204	0	0.02%	99.34%	0.66%	82	729	123	0.66%		
06/10/2021	100.00%	0.00%	738	192	0	0.00%	99.83%	0.17%	85	730	124	0.17%		
07/10/2021	100.00%	0.00%	744	0	0	0.02%	99.82%	0.18%	85	729	125	0.18%		
08/10/2021	99.87%	0.13%	958	180	0	1.38%	99.87%	0.13%	81	727	128	0.13%		
09/10/2021	100.00%	0.00%	677	0	0	0.00%	95.81%	4.20%	105	732	274	4.20%		
10/10/2021	99.98%	0.02%	699	266	0	0.15%	100.00%	0.01%	125	768	154	0.01%		
11/10/2021	100.00%	0.00%	735	159	0	0.00%	99.88%	0.12%	71	756	113	0.12%		
12/10/2021	100.00%	0.00%	750	157	0	0.04%	90.93%	9.07%	79	765	108	9.07%		
13/10/2021	100.00%	0.00%	787	192	0	0.26%	99.85%	0.15%	165	766	91	0.15%		
14/10/2021	99.60%	0.40%	743	0	0	0.06%	99.87%	0.13%	165	760	90	0.13%		
15/10/2021	100.00%	0.00%	745	168	0	0.02%	93.78%	6.22%	81	762	89	6.22%		
16/10/2021	100.00%	0.00%	695	0	0	0.03%	99.86%	0.14%	144	766	99	0.14%		
17/10/2021	100.00%	0.00%	691	163	0	0.00%	99.92%	0.08%	147	806	98	0.08%		
18/10/2021	100.00%	0.00%	750	152	0	0.05%	93.30%	6.70%	82	775	97	6.70%		
19/10/2021	96.02%	3.98%	888	219	0	35.08%	91.21%	8.80%	76	769	89	8.80%		
20/10/2021	96.23%	3.77%	871	431	0	32.69%	99.79%	0.21%	76	769	87	0.21%		
21/10/2021	100.00%	0.00%	778	219	0	0.14%	99.95%	0.05%	63	769	87	0.05%		
22/10/2021	100.00%	0.00%	772	326	0	0.08%	99.79%	0.21%	137	863	174	0.21%		
23/10/2021	100.00%	0.00%	704	194	0	0.00%	93.59%	6.41%	141	844	169	6.41%		
24/10/2021	100.00%	0.00%	703	0	0	0.02%	99.91%	0.10%	125	837	173	0.10%		
25/10/2021	100.00%	0.00%	782	0	0	0.05%	89.29%	10.71%	144	844	172	10.71%		
26/10/2021	100.00%	0.00%	781	144	0	0.02%	69.23%	30.77%	152	849	176	30.77%		
27/10/2021	100.00%	0.00%	781	146	0	0.02%	99.36%	0.64%	174	844	172	0.64%		
28/10/2021	100.00%	0.00%	763	144	0	0.06%	98.20%	1.80%	175	822	170	1.80%		
29/10/2021	100.00%	0.00%	754	157	0	0.00%	100.00%	0.00%	84	789	137	0.00%		
30/10/2021	100.00%	0.00%	702	0	0	0.00%	100.00%	0.00%	32	825	149	0.00%		
31/10/2021	100.00%	0.00%	716	152	0	0.00%	100.00%	0.00%	134	840	149	0.00%		
01/11/2021	100.00%	0.00%	866	193	0	0.21%	99.40%	0.60%	126	839	172	0.60%		
02/11/2021	100.00%	0.00%	784	149	0	0.01%	100.00%	0.00%	79	826	146	0.00%		
03/11/2021	99.92%	0.08%	792	128	0	0.94%	100.00%	0.00%	63	832	183	0.00%		
04/11/2021	99.96%	0.04%	780	169	0	0.16%	98.92%	1.09%	157	832	147	1.09%		
05/11/2021	100.00%	0.00%	767	133	0	0.00%	98.39%	1.61%	152	825	183	1.61%		
06/11/2021	100.00%	0.00%	708	224	0	0.00%	100.00%	0.00%	91	841	175	0.00%		
07/11/2021	100.00%	0.00%	710	135	0	0.00%	100.00%	0.00%	108	817	253	0.00%		
08/11/2021	100.00%	0.00%	769	0	0	0.02%	97.44%	2.56%	165	823	230	2.56%		
09/11/2021	100.00%	0.00%	779	325	0	0.00%	100.00%	0.00%	110	810	152	0.00%		
10/11/2021	100.00%	0.00%	790	282	0	0.03%	100.00%	0.00%	66	793	154	0.00%		
11/11/2021	100.00%	0.00%	766	264	0	0.02%	100.00%	0.00%	141	768	134	0.00%		
12/11/2021	100.00%	0.00%	767	208	0	0.02%	97.73%	2.27%	47	752	123	2.27%		
13/11/2021	100.00%	0.00%	722	269	0	0.02%	100.00%	0.00%	42	774	234	0.00%		
14/11/2021	100.00%	0.00%	718	273	0	0.00%	99.49%	0.52%	96	772	146	0.52%		
15/11/2021	100.00%	0.00%	785	246	0	0.00%	99.35%	0.65%	174	752	248	0.65%		
16/11/2021	99.98%	0.02%	863	259	0	0.31%	100.00%	0.00%	33	764	121	0.00%		
17/11/2021	100.00%	0.00%	786	225	0	0.02%	100.00%	0.00%	31	773	247	0.00%		
18/11/2021	100.00%	0.00%	786	234	0	0.05%	100.00%	0.00%	40	793	266	0.00%		
19/11/2021	100.00%	0.00%	780	240	0	0.03%	96.80%	3.21%	210	781	226	3.21%		
20/11/2021	100.00%	0.00%	720	314	0	0.00%	98.61%	1.39%	36	767	220	1.39%		
21/11/2021	100.00%	0.00%	731	292	0	0.02%	100.00%	0.00%	99	821	232	0.00%		
22/11/2021	100.00%	0.00%	796	204	0	0.00%	99.53%	0.47%	32	807	129	0.47%		
23/11/2021	100.00%	0.00%	867	203	0	0.19%	100.00%	0.00%	111	792	127	0.00%		
24/11/2021	100.00%	0.00%	863	176	0	0.14%	98.44%	1.56%	79	782	170	1.56%		
25/11/2021	100.00%	0.00%	794	247	0	0.02%	99.95%	0.05%	50	776	178	0.05%		
26/11/2021	100.00%	0.00%	798	212	0	0.00%	99.18%	0.82%	71	765	121	0.82%		
27/11/2021	100.00%	0.00%	727	235	0	0.00%	100.00%	0.00%	56	774	181	0.00%		
28/11/2021	100.00%	0.00%	746	242	0	0.00%	98.78%	1.22%	46	789	129	1.22%		
29/11/2021	100.00%	0.00%	1 033	215	0	0.06%	99.86%	0.14%	86	788	183	0.14%		
30/11/2021	100.00%	0.00%	1 010	216	0	0.22%	99.73%	0.27%	52	798	114	0.27%		
01/12/2021	100.00%	0.00%	793	239	0	0.01%	99.94%	0.06%	46	710	113	0.06%		
02/12/2021	100.00%	0.00%	814	230	0	0.02%	99.77%	0.23%	93	793	137	0.23%		
03/12/2021	100.00%	0.00%	807	254	0	0.05%	97.63%	2.37%	49	815	129	2.37%		
04/12/2021	100.00%	0.00%	812	189	0	0.02%	99.79%	0.21%	62	820	116	0.21%		
05/12/2021	100.00%	0.00%	1 004	234	0	0.27%	99.62%	0.39%	48	808	141	0.39%		
06/12/2021	99.99%	0.01%	965	231	0	0.22%	97.18%	2.82%	101	787	108	2.82%		
07/12/2021	98.91%	1.09%	886	208	0	4.35%	99.59%	0.41%	94	802	129	0.41%		
08/12/2021	99.46%	0.54%	897	200	0	2.29%	100.00%	0.00%	51	742	105	0.00%		
09/12/2021	100.00%	0.00%	864	202	0	0.21%	99.59%	0.41%	54	765	96	0.41%		
10/12/2021	100.00%	0.00%	832	274	0	0.00%	100.00%	0.00%	61	784	103	0.00%		
11/12/2021	100.00%	0.00%	775	235	0	0.00%	100.00%	0.00%	54	813	123	0.00%		
12/12/2021	100.00%	0.00%	796	251	0	0.00%	100.00%	0.00%	56	815	112	0.00%		
13/12/2021	99.80%	0.20%	869	268	0	2.67%	100.00%	0.00%	62	800	128	0.00%		
14/12/2021	100.00%	0.00%	853	306	0	0.24%	99.17%	0.83%	60	789	109	0.83%		
15/12/2021	100.00%	0.00%	862	294	0	0.20%	99.95%	0.05%	51	825	162	0.05%		
16/12/2021	100.00%	0.00%	873	278	0	0.37%	100.00%	0.00%	122	848	174	0.00%		
17/12/2021	100.00%	0.00%	901	256	0	0.21%	98.73%	1.27%	103	790	185	1.27%		
18/12/2021	100.00%	0.00%	753	257	0	0.14%	99.16%	0.84%	128	870	176	0.84%		
19/12/2021	100.00%	0.00%	765	283	0	0.07%	100.00%	0.00%	60	842	168	0.00%		
20/12/2021	100.00%	0.00%	837	260	0	0.13%	99.95%	0.05%	105	828	196	0.05%		
21/12/2021	100.00%	0.00%	820	199	0	0.15%	99.17%	0.83%	97	832	192	0.83%		
22/12/2021	100.00%	0.00%	804	83	0	0.06%	100.00%	0.00%	92	826	182	0.00%		
23/12/2021	100.00%	0.00%	811	199	0	0.20%	100.00%	0.00%	99	836	168	0.00%		
24/12/2021	100.00%	0.00%	796	191	0	0.12%	100.00%	0.00%	54	861	188	0.00%		
25/12/2021	100.00%	0.00%	784	186	0	0.11%	99.89%	0.11%	112	845	196	0.11%		
26/12/2021	100.00%	0.00%	781	237	0	0.15%	100.00%	0.00%	100	870	173	0.00%		
27/12/2021	99.43%	0.57%	811	244	0	5.12%	100.00%	0.00%	63	825	162	0.00%		
28/12/2021	99.99%	0.01%	802	316	0	0.26%	99.61%	0.40%	50	799	113	0.40%		
29/12/2021	100.00%	0.00%	1 011	298	0	0.19%	99.94%	0.06%	131	796	116	0.06%		
30/12/2021	100.00%	0.00%	1 063	300	0	0.05%	100.00%	0.00%	135	759	126	0.00%		
31/12/2021	100.00%	0.00%	1 052	257	0	0.00%	99.61%	0.39%	90	809	122	0.39%		

* Aion uses the same interface for App and Web.
** Planned maintenance